

MASTERS

DAIMLERCHRYSLER ACADEMY

1000 Chrysler Drive
CIMS: 418-00-00 Auburn
Hills, MI 48326

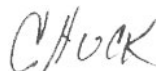
Mr. Edward (Ted) Dion
President
E. A. Dion Inc.
33 Franklin-McKay Road
Attleboro, MA 02703

Ted:

I can offer no greater compliment than - your company's work is your best advertisement. We have met on occasion but I have not had a chance to visit your facility. I wanted to take a few moments and thank you and your team for their contributions to the success of our DaimlerChrysler Certified Professionals (DCCP) program. The program administration you perform, in conjunction with Imperial, makes all our lives here at DaimlerChrysler much easier. The most impressive service, however, is your manufacturing capability and quality. The refinishing and diamond additions always result in what appears to be a brand new ring. All of our award winners are surprised at how quickly they get their ring returned. The presentation of new rings is a moment to see. The excitement displayed by first time earners or those achieving a new level is akin to a child's first visit to Disneyland.

It must be something knowing that you bring such joy to people. Thank you again for your significant contribution to the DCCP program.

Sincerely,



Chuck Halsig DaimlerChrysler
Corporation